

## Directions for Use of Satisfaction With Care at the End Of Life in Dementia Scale (SWC-EOLD)

(SWC-EOLD page 1 of 2)

**Procedure:** SWC-EOLD should be completed by an individual with the authority to influence the care of the person with dementia (formal or informal proxy) after that person's death. Instruct the respondent to complete the scale by circling the number that corresponds to his or her agreement with each included statement. Responses should reflect the respondent's experiences during the last month of the person's life. If the respondent is unsure of how to answer a statement, refer him or her to the Item Definitions on the second page of the scale. Completing the scale should not take more than 5 minutes.

**Scoring:** Item scoring is done by the researcher or the individual administering the scale. To get the total score, add up all of the respondent scores. The score has a normal distribution and indicates the degree of satisfaction. The score may be used to compare relatives' perception of the quality of care in different institutions.

## Satisfaction With Care at the End Of Life in Dementia (SWC-EOLD)

Patient ID/PIN:		Date:			
Instructions: Please circle the number that corresponds to your agreement with each statement below. Responses should reflect your experiences during the last month of the person's life. If you are unsure of how to answer a statement, please refer to the Item Definitions on page 2.					
Item	Strongly disagree	Disagree	Agree	Strongly agree	Score
I felt fully involved in all decision making	1	2	3	4	
I would probably have made different decisions if I had had more information*	-1	-2	-3	-4	
All measures were taken to keep my care recipient comfortable	1	2	3	4	
The healthcare team was sensitive to my needs and feelings	1	2	3	4	
I did not really understand my care recipient's condition*	-1	-2	-3	-4	
I always knew which doctor or nurse was in charge of my care recipient's care	1	2	3	4	
I feel that my care recipient got all necessary nursing assistance	1	2	3	4	
I felt that all medication issues were clearly explained to me	1	2	3	4	
My care recipient received all treatments or interventions that he or she could have benefited from	1	2	3	4	
I feel that my care recipient needed better medical care at the end of his or her life*	-1	-2	-3	-4	
Total score					

\*Reverse coded for calculation of the total score.

From Volicer, Hurley, & Blasi (2001). Scales for evaluation of end-of-life care in dementia. *Alzheimer Disease and Associated Disorders*, 15(4), 194-200.

## Item Definitions:

*I felt fully involved in all decision making* = Respondent was consulted about plan of care

*I would probably have made different decisions if I had had more information* = Respondent felt that he or she received insufficient information for making a correct decision

*All measures were taken to keep my care recipient comfortable* = Respondent observed that the person with dementia was comfortable during the last month of his or her life

*The healthcare team was sensitive to my needs and feelings* = All respondent wishes and feelings were acknowledged and responded to by staff

*I did not really understand my care recipient's condition* = Staff did not sufficiently explain what was going on with the person with dementia

*I always knew which doctor or nurse was in charge of my care recipient's care* = Respondent was always informed about which staff members were assigned to the person with dementia

*I feel that my care recipient got all necessary nursing assistance* = Respondent felt comfortable with the nursing care that the person with dementia received

*I felt that all medication issues were clearly explained to me* = Respondent was informed about new medications or when medication dosages were changed

*My care recipient received all treatments or interventions that he or she could have benefited from* = Respondent did not feel that beneficial care or treatments were withheld from the person with dementia

*I feel that my care recipient needed better medical care at the end of his or her life* = Respondent thought that the person with dementia needed better medical care to promote comfortable dying